

BOOKING TERMS AND CONDITIONS

THE FOLLOWING CONDITIONS MUST BE ACCEPTED AND AGREED WHEN MAKING A BOOKING

PLEASE TELEPHONE 07711 268763 IF YOU HAVE ANY QUESTIONS

ALL RULES ARE ENFORCED AT THE DISCRETION OF THE SKIPPER

Please note:

- Organisations looking after others with special needs will be required to carry out a risk assessment; this can be arranged at the time of booking. Unless circumstances change, it will only be necessary to do this once. We can take two electric wheelchairs but will need to discuss weights and passenger numbers.*
- Tea (+decaf), coffee (+decaf) and sugar are available for passengers' use, however, it will be appreciated if the organiser could bring a pint of milk, tea towels and a small hand towel (for the bathroom) as these are not provided.*
- The skipper will introduce himself/herself and members of the crew to the visiting party
- The person in charge of the visiting party should make themselves known to the skipper on boarding
- The skipper is in charge of the boat, its crew, and the passengers and his/her instructions must be followed
- A recorded Safety Brief, outlining boat safety procedures, will be played at the beginning of each trip
- In the unlikely event of an emergency the skipper will issue directions
- Alcohol and drugs are not permitted on board the boat
- Any passengers considered to be intoxicated or to have taken drugs will be asked to leave the boat
- Smoking is allowed on the front deck only; this includes electronic cigarettes
- Passengers are asked to show courtesy to crew members and to behave in an orderly manner
- Bad language and abusive or anti-social behaviour will not be tolerated
- Passengers must leave the boat if instructed to do so by the skipper
- EMCBP will not be liable for injury to any passenger whilst travelling on, embarking on, or disembarking from, our boat or for loss of or damage to personal belongings unless such injury or loss arises due to our negligence or that of any of our volunteers.

PHOTOGRAPHIC PERMISSION

From time to time EMCBP may wish to take photographs of visiting groups for use on their website and publicity material to illustrate to benefactors, supporters and the public the benefits of the service they provide. Permission to take passengers' photographs will be requested prior to any photographs being taken. Copies of photographs will be available on request. Given this assurance, if you are happy for EMCBP to use photographs of your party as described above, would you please tick the appropriate box on the booking form - thank you.